



**BEA Warranty Request Form**

Customer:

Customer Name/Address: \_\_\_\_\_

Telephone No. \_\_\_\_\_ Email: \_\_\_\_\_

**Purchase Order No.:** \_\_\_\_\_

**1. Product Information**

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_ Year or Manufacture: \_\_\_\_\_ Engine Hours: \_\_\_\_\_

Current location of the equipment: \_\_\_\_\_

Contact at current equipment location: \_\_\_\_\_

Warranty start date: \_\_\_\_\_ Date malfunction discovered: \_\_\_\_\_

2. **B-Tronic data available:**  Yes  No

**3. Details of malfunction and repair**

Please list the damaged or defective items and state their part numbers (Use the second page if needed)

Name of malfunctioning item	Part Number and Serial Number (if applicable) & Color	Quantity

Remarks (symptoms, causes, position of malfunctioning items, repairs made: use the second page if needed)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**4. Parts shipment information**

Parts needed by: \_\_\_\_\_

Shipment method desired: \_\_\_\_\_

Delivery address: \_\_\_\_\_

Contact Name and Phone No. \_\_\_\_\_

Information for pro forma invoice: \_\_\_\_\_

To: Bauer Equipment America Phone: 713-691-3000  
680 Conroe Park West Dr. E-mail: crystal.dowlearn@bauer-equipment.com  
Conroe, TX 77303



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**3a. Details of malfunction or repair continued**

If necessary, please list additional damaged or defective items and state their part numbers

Name of malfunctioning item	Part Number and Serial Number (if applicable) & Color	Quantity

Additional remarks (symptoms, causes, position of malfunctioning items, repairs made)

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**Date**    **Name of Applicant**    **Signature**    **Company**  
(Please print)